

# Flow MSR/Co-Issue Announcement

Attention Flow MSR/Co-Issue Seller:  
MSR 18-03 Servicing Contact Information Update

July 10, 2018

**Subject Summary** Freedom Mortgage Correspondent Lending is issuing this communication to provide Flow MSR/Co-Issue Sellers an update to our Servicing contact information.

**Seller “Goodbye” Letters** Sellers must ensure Borrower “Goodbye” letters reflect the new information highlighted below for loans that will be serviced by Freedom Mortgage Corporation. Freedom Mortgage Corporation Servicing Contact and Information is as follows:

Freedom Mortgage Corporation Servicing Information	
Customer Case PO Box (General Questions)	Freedom Mortgage Corporation P.O. Box 50428 Indianapolis, IN 46250-0401
Street Address (Overnight Delivery)	Freedom Mortgage Corporation 10500 Kincaid Drive, Suite 111 Fishers, IN 46037-9764
Lock Box Address (Mortgage Payments)	Freedom Mortgage Corporation P.O. Box 89486 Cleveland, OH 44101-9486
Corporate Address/Street Address	907 Pleasant Valley Avenue Mount Laurel, NJ 08054
Collateral Address GNMA PIIT	US Bank <u>ATTENTION: FREEDOM PIIT TEAM</u> 235 Fisher Drive Waterloo, IA 50701
Collateral Address FNMA/FHLMC	Bank of New York Mellon
Mortgagee Clause	Monday - Friday 8 a.m. - 10 p.m. EST Saturday 9 a.m. - 6 p.m. EST
Customer Care Hours of Operation	855-690-5900

Freedom Mortgage Corporation is a mortgage lender licensed in all 50 states. NMLS # 2767. Corporate office located at 907 Pleasant Valley Avenue, Suite 3, Mt. Laurel, NJ 08054, (800) 220-3333. Please visit our website at [www.freedommortgage.com/state-licensing](http://www.freedommortgage.com/state-licensing) for our complete list of state licenses. This communication is sent only by Freedom Mortgage Corporation and is not intended to imply that any of our loan products will be offered by or in conjunction with HUD, FHA, VA, the U.S. government or any federal, state or local governmental body. This information is intended for use by mortgage brokers and other industry professionals. This is a business-to-business communication and is not an advertisement to or solicitation of a consumer. For additional information about Freedom Mortgage Corporation, please visit the NMLS Consumer Access page at: [nmlsconsumeraccess.org](http://nmlsconsumeraccess.org). Equal Housing Opportunity.



Customer Care Number	866-222-9005
Insurance Department Customer Care Number	866-751-9324
Insurance Department Fax Number	888-810-7318
Loss Draft Number	866-751-9365
Loss Draft Fax	866-505-0948
Customer Care Fax Number	866-505-0949
Loss Mitigation Fax Number	75159-0000-8
HUD ID Number	237740076
FNMA Servicer ID	179536
Freddie Servicer ID	550512
VA Servicer ID	1000249
GNMA Investor ID	1000730
MERS ID	7515902248
FHA Holder ID	

**Flow MSR/  
Co-Issue  
Servicing  
Transfer  
Instructions**

The Flow MSR/Co-Issue Servicing Transfer Instructions (Exhibit C) has been updated to better align with the information provided in this announcement.

A copy of the updated document is provided with this announcement. Please share this update with your document preparation teams to ensure future Goodbye letters reflect our updated customer care address.

**Questions**

If you have questions, please contact your Freedom Mortgage Correspondent Lending Regional Manager or Deal Coordinator.